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## Last chance to register for November 17 suicide prevention webinar

Don't forget to register for the upcoming webinar on suicide prevention scheduled for Tuesday, November 17, 2009, from 11 a.m. to 12:30 p.m. This webinar will focus on the risk factors of suicide and strategies for suicide prevention and will be presented by Dr. Thomas Joiner, author of “Why People Die by Suicide.” His ground-breaking theory led to the development of the SAMHSA best-practice Suicide Risk Assessment Standards (SRAS) that have been adopted by all 140 crisis centers in the 800-273-TALK network nationally. Dr. Joiner has published 14 books and 375 peer-reviewed publications, serves as editor in chief of the *Journal of Suicide and Life-threatening Behavior* and has been a guest on the Dr. Phil show.



Magellan is sponsoring this informative online event free of charge to participants. Participation is limited, however, so please register today at: <http://magellanhealth.na4.acrobat.com/e45713763/event/registration.html>. You will be asked to enter your first name, last name, organization and e-mail address, and you will also be required to create a password of 4-34 characters.

Once registered, you will receive a confirmation e-mail. A reminder e-mail containing the Web link and phone number will come to you 24 hours before the event. After attending the webinar, you will also receive a certificate of completion.

Don't miss this opportunity to learn about the latest research on suicide prevention. If you have questions, please e-mail [MagellanofAZ@MagellanHealth.com](mailto:MagellanofAZ@MagellanHealth.com).

## “safeTALK”: suicide alertness for everyone

Join us at the Magellan Learning Center on Friday, December 4, from 1 – 5 p.m., when Heather Brown, prevention coordinator for Magellan, will be presenting “safeTALK”.

This learning experience is for everyone in the community! “safeTALK” is designed to ensure that persons with thoughts of suicide are connected to helpers who are prepared to provide first aid interventions. Suicide alert helpers are part of a suicide-safer community.

A few of the “safeTALK” competencies include:

- Recognizing when a person might be having thoughts of suicide
- Engaging a person with thoughts in direct and open talk about suicide
- Listening to the person's feelings about suicide to show that they recognize that the thoughts are serious

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# “safeTALK”: suicide alertness for everyone

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Here’s what participants say about their “safeTALK” training: “Great training! It helps to break down the stigmas associated with this sensitive topic.”

To register for “safeTALK” or for a complete list of classes, visit us online at: <https://magellan.learn.com/az>. For questions, please e-mail us at [AchieveAZ@magellanhealth.com](mailto:AchieveAZ@magellanhealth.com).

## Magellan Compliance Department’s Data Validation Unit *Hot Topic - Billing for services involving siblings*

A common error found during a Data Validation Audit is billing for two siblings when the services rendered are done at the same time. When encounters are determined to be billed for time spent with siblings and should have been divided between the siblings overbilled based on the documentation identifying, it results in a error for overbilling.

### From the ADHS/DBHS November 2008 *Tidbits Q & A:*

- Q. What is the best way to document/bill for a counseling session when the counseling session consists of two enrolled members/clients? If the counseling session is one hour long, can the provider bill eight units total?
- A. If the counseling session lasts for one hour, it would be inappropriate to bill the entire session for both clients. The provider could do one of two things: split the duration of the billing between the two enrolled members/clients or bill the entire session, in this case, four units under one enrolled member/client. Please note that if the provider opts for the second option there should be an explanation in the enrolled member/clients’ chart. For example, the note in the clients’ chart that is not used for billing could have a similar counseling note and under the section for Units, mark Non-Billable and include a brief explanation why. This way if an auditor reviews the chart the note will not be counted as an omission.

To learn more, access <http://www.azdhs.gov/bhs/tidbits-pdf/tidbits08nov.pdf>.

## November 9 weekly recap

Did you miss an important provider communication or notice last week? Below is a list of the provider communications and notices Magellan sent during the week of November 9, 2009. Please remember that all communications and notices are available in the For Provider section of Magellan of Arizona’s Web site, [www.MagellanofAZ.com](http://www.MagellanofAZ.com), approximately 10 days after distribution.

Week of November 9, 2009	
11/10	<i>Provider Weekly</i> for the Week of November 9, 2009
11/10	ADHS/DBHS Systems Down for Veterans Day Holiday
11/10	Distribution of the AHCCCS Renewal File
11/12	Join us for the Outcomes360 Support Meeting Nov. 20
11/13	Public Comment Request: QM 2.6 Peer Review



If you have questions about the information in this newsletter, please contact your provider relations liaison or the Maricopa Community Relations Department at [MaricopaCommunityRelations@MagellanHealth.com](mailto:MaricopaCommunityRelations@MagellanHealth.com).