

# NEWS RELEASE

Magellan Health Services of Arizona  
4801 E. Washington Street  
Phoenix, AZ 85034  
[www.MagellanofAZ.com](http://www.MagellanofAZ.com)



FOR IMMEDIATE RELEASE  
Aug. 6, 2012

## **Funds to Restore Behavioral Health Services For Those Not Eligible for Medicaid/AHCCCS**

PHOENIX – The state budget passed by the Legislature and approved by Governor Jan Brewer went into effect July 1, 2012 and includes the restoration of \$38.7 million of funding for Arizona’s behavioral health system. The funds will restore services that were cut from the budget in 2010 and will provide community-based, recovery-oriented behavioral health services for non-Title 19 eligible persons – those people not eligible for Medicaid/Arizona Health Care Cost Containment System (AHCCCS) – determined to have a serious mental illness (SMI).

People who are not AHCCCS eligible but are challenged with SMI may be eligible for all or some of the following services:

- Supported employment
- Peer support
- Family support
- Permanent supportive housing
- Living skills training
- Personal assistance
- Respite care
- Non-emergency transportation

Services will be offered at three levels of intensity -- assertive community treatment (ACT), supportive case management, or connective care coordination.

Magellan will provide services to individuals based on their unique needs. Everyone who is eligible for services will be screened to determine the level and type of services that best align with their individual needs.

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### **About Magellan Health Services of Arizona**

Magellan Health Services of Arizona is the Regional Behavioral Health Authority for central Arizona, which includes all of Maricopa County and part of Pinal County. In this role, Magellan serves as a critical point of connection to the more than 80,000 individuals who have experienced life challenges as a result of mental illness and substance abuse. Magellan gives these individuals voice and choice to realize their desired outcomes and supports them with caring, unrivaled customer service that is sensitive to the diversity of our communities. For more information, visit [www.MagellanofAZ.com](http://www.MagellanofAZ.com) or call Magellan of Arizona at (800) 564-5465, TTY (800) 424-9831. Information is available in English and Spanish.

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### Services/Add 1

“At Magellan, our commitment is to provide community-based services that improve the quality of life for people challenged with SMI where they live, work and play,” said Dr. Richard Clarke, CEO of Magellan Health Services of Arizona. “I applaud Governor Brewer and the Arizona Legislature for allocating funds to support the recovery of those challenged with SMI.”

Magellan and its providers are dedicated to helping people identify the “right fit” when it comes to service providers. For more information about eligibility and available services, contact Magellan Member Services at 1-800-564-5465, or Member Services TTY line at 1-800-424-9831; or, visit [www.magellanofaz.com](http://www.magellanofaz.com). Several town hall meetings will be held in Aug. to discuss the availability of these benefits. Visit [www.magellanofaz.com/events](http://www.magellanofaz.com/events) for town hall dates, times and locations.

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Fact Sheet

## Non-Title 19 Eligible Levels of Service Intensity

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### CONNECTIVE CARE COORDINATION

Connective care coordination is designed to support individuals who are moving forward in their recovery journey through assignment of a connective care coordinator to deliver case management services and a peer support specialist to serve as a primary source for community resources, peer support, service planning, personal care services and living skills training. If your needs best align with connective care coordination, your team will include a (1) psychiatrist or nurse practitioner, (2) nurse, (3) connective care coordinator and (4) peer support specialist who will all partner to deliver supports that meet your unique needs with an emphasis on self-help and recovery. You will also be able to access the expanded array of services available to anyone with a serious mental illness who does not have AHCCCS.

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### SUPPORTIVE CASE MANAGEMENT

Supportive case management is a supportive service provided to enhance treatment goals and effectiveness. These services are delivered by a team that includes a (1) psychiatrist or nurse practitioner, (2) nurse, (3) case manager and (4) clinical coordinator in various provider network organization (PNO) locations throughout Maricopa County. It is a recovery-focused and outcome oriented model of community psychiatric treatment. Interventions are designed to foster learning and growing in a supportive community atmosphere, focusing on consumer strengths as the springboard for all service planning and delivery. Individuals who have needs that align best with supportive service intensity will be assigned a case manager. Individuals can expect to meet with their case manager at least once every 30 days.

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### ASSERTIVE COMMUNITY TREATMENT

An assertive community treatment (ACT) team functions as a self-contained service delivery unit. The team delivers community-based, mobile mental health supports to people challenged with serious mental illness. Services are available seven days a week and 24 hours a day. An ACT team includes a (1) psychiatrist, (2) nurse, (3) clinical

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coordinator, and (4) multiple team specialists (rehabilitation, employment, housing, independent living, substance abuse, peer, transportation and behavioral health technicians). ACT offers the highest level of service intensity available and service recipients can expect to see an ACT team specialist at least once each week.

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