

General Provider Communication

CENTRAL ARIZONA REGIONAL BEHAVIORAL HEALTH AUTHORITY

Magellan Health Services of Arizona, Inc.

Attention: AHCCCS Non-Emergency Medical Transport Providers
From: Shelli Silver, Assistant Director
Subject: Taxi Copayment Requirements Effective April 1, 2012

Dear Provider,

The Federal Centers for Medicare and Medicaid Services (CMS) recently approved a \$2.00 mandatory copayment for taxi services per one-way trip for certain AHCCCS members residing in urban counties. This memorandum provides general information regarding this copayment requirement that will become effective April 1, 2012. A sample table with copayment information for AHCCCS members accompanies this memo.

AHCCCS members who will have mandatory copayments for taxi services beginning April 1, 2012 are:

- Childless Adults (in the table, the Childless Adult population is designated as member Copay Level of 40):
 - who reside in Maricopa and Pima Counties, and
 - who are aged 19 and older, and
 - who are enrolled in an AHCCCS Health Plan

["Childless Adults" are also referred to as "AHCCCS Care" or the "TWG (Title XIX Waiver Group) Population."]

Providers impacted by this mandatory copayment include those who provide transportation via a "taxi," which is defined as a vehicle that has been issued a taxi special license plate pursuant to A.R.S. § 28-2515.

Mandatory copayments **permit** providers to **deny** services to members who do not pay the \$2.00 copayment. The \$2.00 copayment will be charged each time a taxi is called. If a taxi waits for a member, e.g., while the member picks up a prescription, then a \$2.00 co-pay *cannot* be charged for the continuation of the one-way trip. Specific members are exempt from copayments, for example, persons determined to be Seriously Mentally Ill (SMI) by the Arizona Department of Health Services (in the table, exempt members are designated as a Member Copay Level of 00). Please be aware that payments to providers will be reduced by the amount of a member's copayment obligation *regardless of whether or not the provider successfully collects the mandatory copayment*.

AHCCCS' Managed Care Organizations primarily contract with one transportation brokerage for

transportation services. In this case, the brokerage will notify their taxi drivers when an AHCCCS member approved for taxi services is a Childless Adult who is subject to the \$2.00 per one-way copayment. Contractors who do not have an exclusive arrangement with a transportation brokerage will directly provide the notification of a copayment requirement to the transportation provider when scheduling the transportation for the member.

More information regarding this taxi copayment, as well as copayments for other AHCCCS services can be found at <http://www.azahcccs.gov/commercial/providerbilling/copayments.aspx>.

Thank you.

